



CONGRATS ORCAS ISLAND!

**Thanks to Your Support,
The Exchange Will Re-Open
on “Black Friday” Nov. 24th!**

Orcas Recycling Services (ORS) thanks everyone in the community for their support and continued patience as we embark together upon this new adventure, rooted in zero-waste, community service and sharing with our island neighbors.

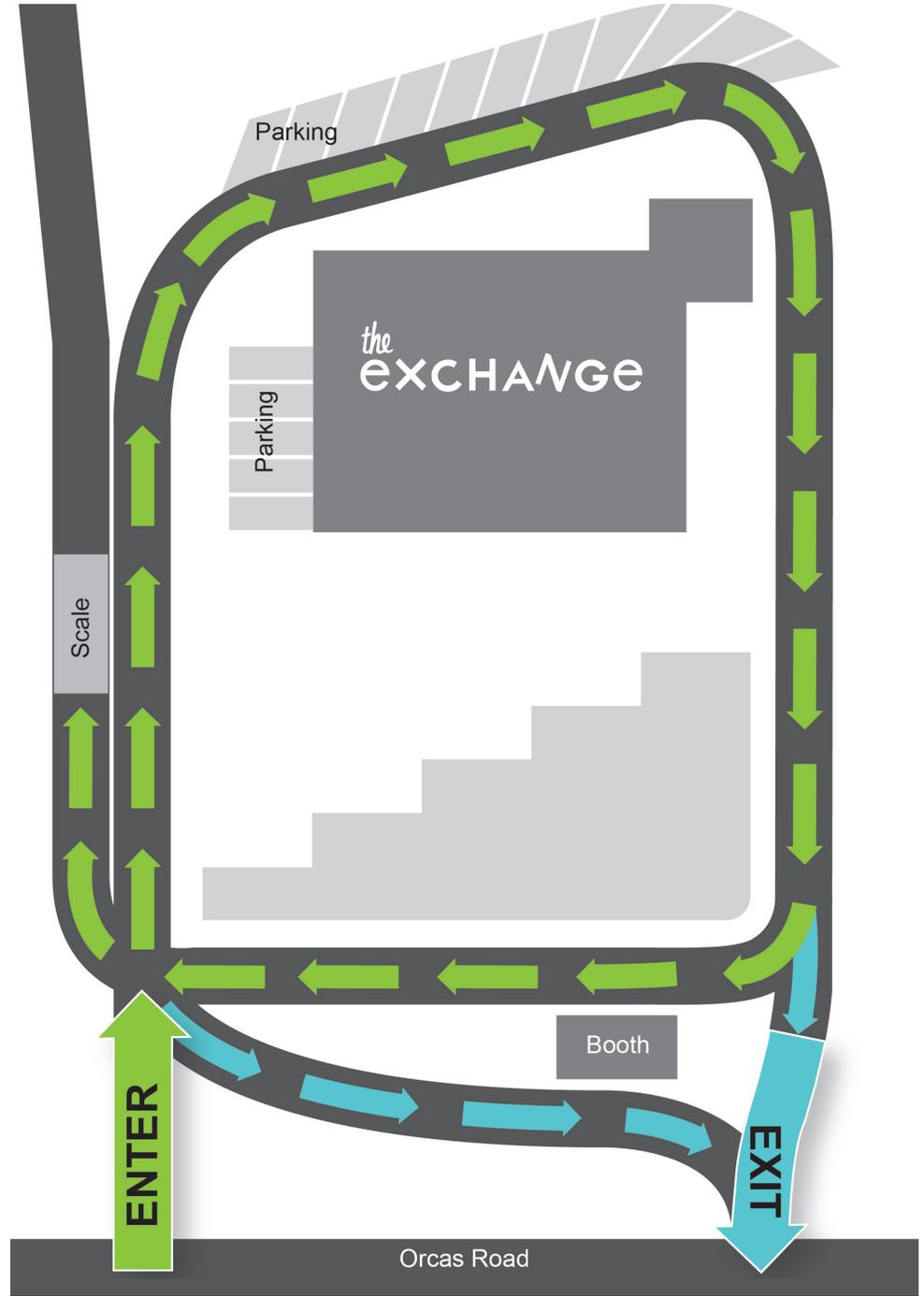
As with all things, change is a constant. At the new Exchange, while the mission remains the same, many things will be different. The goal is to operate in a way that is sustainable over the long term, for the benefit of the entire community and for future generations.

There are new policies, new procedures, new opportunities and even a new traffic pattern for getting around the site. This publication is designed to give you clear, concise information about the new Exchange.

The upcoming re-opening will be a learning experience for everyone. Your continuing patience, positive energy, constructive feedback, involvement and contributions are valued and essential!

Be sure to stop in during our **Grand Opening Weekend, November 24-25-26**. We will be serving hot dogs and cider, and making junk-art craft projects with the kids. Don't miss it!

**EXCHANGE
OPENING DAY
11/24/2017**



One of the most notable changes will be a completely revised traffic pattern. This change, mandated by San Juan County, will keep vehicles from circling on and off Orcas Road. Most importantly, **EVERY driver will enter at the western gate, and EVERY driver will leave via the eastern gate.**

Staff and volunteers will be on-hand for the first several weeks to assist. Please pay careful attention to signs and directional arrows. The pattern isn't perfect--the site has inherent limitations that we had to work around. But with a little practice, everyone will get the idea, and we will all be safer for it!

NEW EXCHANGE POLICIES

1 RESERVATION SYSTEM



We're calling it the "Tsunami", because that's exactly what we are expecting when we open the doors to donations. A tidal event from your basement/garage/barn to our new building. We are excited about it—but we also have to manage it. The answer: technology!

Through the end of December, we are ONLY ACCEPTING DONATIONS WITH A RESERVATION. You can make a reservation online, by going to our website, and clicking the big "Drop-off Reservations" button on the home page. Unscheduled donations will sadly have to be turned away. Early next year, after the tsunami has subsided, we will start

accepting items throughout the day without reservations—but folks with reservations will always be taken care of first, and they will always get a primo reserved parking space! With the Internet and your help, we can all surf the Tsunami safely to shore!

Reservation System goes live Nov. 8, at www.exchangeorcas.org. The first drop off day will be Nov 16. Folks without computer access can call for a reservation.

2 PRICING AT THE EXCHANGE



While the old Exchange famously had no "official" pricing structure, the new Exchange will. Most items will not have specific prices—instead we will use a "Value Band" system.

Color-coded stickers will identify the value band of the item—from \$1-\$10, \$10-\$20, \$20-\$30, etc—this way, we honor the spirit of the "pay what it's worth" or "pay what you can afford" approach of the old Exchange, while recognizing our new financial responsibilities. Certain items, valued beyond \$100, may have specific prices attached to them. This system is simple,

fair, and still leaves a little room to haggle within the value bands.

As always, The Exchange will be there for community. Management will be working closely with all relevant local agencies to make sure that when people in our community are in need, The Exchange will be there for them.

3 TAX DEDUCTIBILITY



The Exchange is now an official 501(c)(3) non-profit organization. That means donated items are tax deductible. Just like a Goodwill or Salvation Army outlet, The Exchange can now provide you with a receipt that you can (with the advice of your tax advisor) deduct from your taxes!!

That's great news for donors *and* shoppers, because it means better, higher-quality merchandise will be available on the shelves.

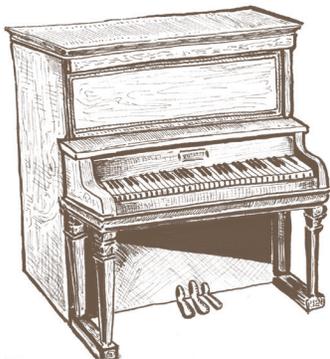
4 ACCESS TO MERCHANDISE



We are acutely aware of the historical perception that lots of the best stuff that came into The Exchange ended up in the hands of Exchange staff & volunteers. ORS is committed to ensuring that this will not be the case at the new Exchange. In fact, here's the rule will be strictly enforced: *Staff and volunteers will be able to purchase (not take) donated*

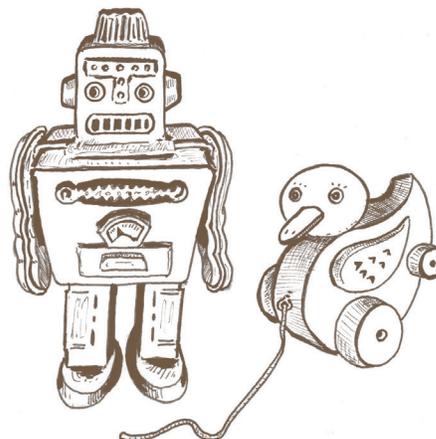
items, but only after items have been on the retail floor and available to the public for at least a day. That's fair to donors and the public!

5 "DONOR-2-OWNER"



Because of the space limitations at the new Exchange, we will not be able to accept all the large items that people are going to bring in. HOWEVER, there will be an alternative to the landfill: Stop in and fill out a "Donor-2-Owner" card. Add a photo, brief description, and your contact info. We'll post it on our Donor-2-Owner bulletin board. The item stays with you, and you handle the transaction—but we will help you find a home for your item.

6 "KIDS SWAP IT"



Kids are encouraged to be part of The Exchange experience, too! They can bring in a game, book, toy, or puzzle, and swap it for something similar we have on display in the Kids department. They can do this as many times as they want, and can do it each time they come in. It's recycling at its best—and it might even help keep their rooms clean!

The new Exchange building looks really big—and it is—around 5,000 square feet of space for reuse. That said, the old Exchange had over an acre of space. Our 5,000 square feet is going to fill up fast—and we can't just spread out in to the woods anymore.

So from now on, The Exchange is going to have to be a little more discerning as to what goes on the shelves. Here is a basic list of what we will, and will not be taking at the new Exchange (subject to change at anytime):

ACCEPTABLE

Building Materials

Thermostats and fans
Shutters
Fasteners—*nuts and screws in packages*
Electrical
Mirrors and wall art—*framed only*
Insulation—*new and in original packaging only*
Flooring tile
Hardware
Venting
Windows
Plumbing
Roofing
Wallpaper
Lumber—*clean*
Lighting
Latex paint and paint supplies
Doors
Cabinets and counter-tops—*as space allows*

Furnishings

Furniture—*indoor or outdoor*
Area rugs
Knick/Knacks
Tools—*hand and power in working condition*
Garden tools and equipment
Office and school supplies
Holiday decorations —*may be limited to specific seasons*

Appliances

All types, in working order (or others for parts as needed)

Clothing/Accessories

Intact—*no tears or missing parts, clean, sell-able condition*
Jewelry and accessories
Shoes—*in clean, sell-able condition*

Home Electronics (with cords/chargers)

Computers and peripherals—*5 years old or less*
Stereo equipment
Cameras and photographic equipment
TVs—*flat screens, 5 years old or less*
CDs, LPs, DVDs—*as space allows*

Kids

Clean toys
Books
Games and puzzles
Arts and crafts supplies

Sporting Goods

All major sports
Winter sports
Bikes and equipment
Camping and outdoor

Household

Linens
Towels
Kitchenware, dishes and glassware
Non-hazardous household chemicals
Vacuum cleaners
Pet supplies

Automotive/Mechanical

Parts and materials in working order

Books

Hardcover and paperback in good condition

NOT ACCEPTABLE

Building Materials

Construction materials with suspected lead-based paint
Blinds, unless new and in original packaging
Linear building material under 4 ft.
Sheet building material under 4 ft x 4 ft.
Broken glass windows or mirrors
Alarms, CO2 and smoke detectors
Rusted or less than $\frac{3}{4}$ full cans of paint
(*only latex paint will be accepted*)
Anything with asbestos

Furnishings

Bed mattresses and bases/box springs
Woodstoves without certification
Infant furniture that could pose a health risk (*cribs, car seats, etc.*)
Pool tables, Ping-pong tables, Air hockey tables
Pianos, Organs
Exercise equipment

Appliances

Water heaters
Dishwashers
Toaster ovens

Home Electronics

Tube TVs, monitors

Sporting Goods

Bike helmets
Exercise equipment

Automotive/Mechanical

Batteries
Fluids

Books

School or Text books
Magazines
Encyclopedias
Outdated computer manuals
Pulp novels

**cut it out and stick it on the fridge!*

What is, and is not acceptable in the recycle bin seems to change month to month. Recent changes in Chinese import policies may soon change the rules again. *It's probably safe to assume that we will need to move to source separation of recyclable materials in the very near future.* Until then, here is the latest info, from our friends at Waste Management, where almost all of Orcas Island's recycling goes.

ACCEPTABLE IN CO-MINGLED

- Mail, junk-mail, envelopes
- Magazines and catalogs
- Newspapers and inserts
- Phone, paperback and hardcover books
- Office paper
- Paper food boxes and egg cartons
- Paper grocery bags
- Paper cups—*clean and empty*
- Milk and juice cartons—*rinsed, no caps*
- Juice and soy milk boxes—*rinsed, no caps*
- Yogurt cups—*rinsed*
- Frozen food boxes—*clean and empty*
- Plastic bottles, jugs—*rinsed; labels OK, NO caps, lids, dome tops or straws*
- Plastic dairy containers—*rinsed*
- Nursery pots and flats—*rinsed*
- Glass bottles, jars—*rinsed; all colors*
- EMPTY aerosol cans
- Aluminum cans, foil and trays—*cans free at ORS-separate them!*
- Produce plastic bags—*bundled together in a clear plastic bag*

UNACCEPTABLE IN CO-MINGLED

- Styrofoam of any kind
- Food-soiled products of any kind
- Paper towels, plates, napkins, tissues
- Soiled food to-go containers, plates, cups, utensils—*no used paper coffee cups!*
- Prescription vials
- Bubble, shrink and food wrap
- Shredded paper
- Needles and syringes
- Disposable diapers
- Cloth and rags
- Construction/demolition materials
- Ceramics and dishes
- Mirrors and window glass
- Batteries of any type
- Light bulbs of any type
- Hazardous/toxic waste and containers
- Propane bottles
- Gas cans and tanks

Recycle These Items For Free

- Aluminum cans
- TVs, Monitors, CPUs, Laptops
- Fluorescent light bulbs of all types
- Vehicle batteries

...And These For a Small Fee

- Household batteries
- Motor oil, antifreeze, cooking oil
- Large and small appliances
- Small electronics and peripherals
- Green waste

Co-mingled recycling may NOT be dumped in black or white opaque plastic bags.

Collect your recyclables in cardboard boxes or paper grocery bags. Plastic bags must be opened and dumped in the recycle bins.

Remember: No Food Waste!

WHO WE ARE

STAFF & BOARD

Orcas Recycling Services/Exchange Board of Directors:

- Tim Blanchard - *President*
- Larry Coddington - *Vice President*
- Jim Duffield
- Mike Greenberg
- Kate Hansen - *Secretary*
- Susan Malins
- Mark Mayer
- Bruce Rylander - *Treasurer*
- Paula Treneer
- Cathy Vierthaler

We would not be here without these former Board Members:

- Ian Harlow
- John Forrest
- Jared Lovejoy
- Wendy Shinstine
- Errol Speed
- Ian Woolworth

... and the vision of the original founders and support of numerous community volunteers throughout the years.

Management:

- Pete Moe - *Executive Director*
- Jeff Ludwig - *Exchange Manager*
- Rinda McGary - *Transfer Station Administrator*

